



# MODERNIZE INCIDENT REPORTING

## SIMPLIFY DATA COLLECTION TO MAXIMIZE PATROL TIME

**Your officers belong in the field, not in the station.** But according to our recent survey, the responding agencies indicated that over a third of their team's day is spent on paperwork and administrative tasks.<sup>1</sup> Unfortunately, mobility limitations, the increasing importance of multimedia data, and the transition to NIBRS are making the problem even worse.

### A MOBILE-FIRST WORLD

In our private lives, accessing email, watching video, surfing the internet, or hailing a cab can all be completed on our phones. At most agencies today, however, it's simply not possible to complete reports and tackle simple tasks from a mobile device. That can be a surprise for new officers who find themselves filling out paper forms into a desk-based system back in the station. The stark difference between the two experiences contributes to the growing challenge of recruiting and retaining officers.

With typical lag time between when an incident occurs and when a report is written, legacy reporting systems also invite discrepancies. Even transcriptions of details captured in the moment can be misconstrued as they're examined later. These mobility issues have more direct costs as well. When officers have to return to the station for reporting, it means less time in the field. Either way, a lack of mobility reduces officer patrol and response time, ultimately impacting public safety efforts in the community.

### MULTIMEDIA-DRIVEN REPORTING

You may also be experiencing further strain on your systems by the necessity of multimedia data: photos, videos, and audio recordings which are all becoming vital for prosecution. Even with body-worn cameras, officers are typically not equipped to efficiently collect and report this type of information, especially when the case or resources don't warrant forensic team support. Adding to the challenge, in order to verify chain-of-custody, multimedia requires collection and movement documentation, which is often even more time-consuming. Officers need to be able to quickly and seamlessly integrate multimedia content into their incident reporting and documentation process. Along with added context for investigation or prosecutions, this would ensure details are more accurate and complete.

## THE NIBRS TRANSITION

Finally, the transition to NIBRS also complicates the reporting process. The FBI has stated that will help improve the overall quality of crime data collected by law enforcement by capturing more details on each reportable crime incident, including each separate offense. This will include information on victims, known offenders, relationships between victims and offenders, arrestees, and property involved in crimes.

NIBRS can help more precisely identify when and where crime takes place and its particular characteristics. However, collecting more data may also further exacerbate reporting difficulties. For instance, NIBRS routinely requires over 70 data points that need to be collected versus the maximum of 50 formerly required. NIBRS will consist of 62 different offenses up from just 32 in the current UCR, an increase of 94%.

## EFFICIENT REPORTING MEANS MORE COMMUNITY-BASED POLICING

You want to get more officers out of the station and into the community. Your officers would rather be interacting with, protecting, and serving residents. Our suite of public safety software can help make it happen. Ease the information collection burden for officers, allowing them to quickly and seamlessly file accurate reports with either [PremierOne Records](#), our highly scalable and configurable records management system, ideal for large agencies, or [Spillman Flex Records](#) our powerful records management solution, ideal for smaller agencies preferring ease and simplicity.

Both solutions include the digital evidence management capabilities of [CommandCentral Vault](#), which aggregates, organizes, and manages access to all digital content, helping you easily tie evidence to cases and make it immediately available for review and sharing. These systems provide a powerful solution to overcome your reporting challenges.



Both PremierOne and Spillman Flex Records allow officers to complete reporting from mobile computers, Android and iOS devices, with support for an offline mode when reception is poor.



Both solutions help officers complete reports faster by pre-populating data already captured from dispatch and auto-filling information based on data already stored in the system.



Easily report both UCR and NIBRS crime statistics. Even conduct real-time reporting compliance checks and receive guidance from our solutions so officers correctly capture all needed information the first time.



Plus, officers can gather multimedia on-scene and associate it with reports using a personal or agency-issued smartphone. All content is tracked to maintain chain of custody, avoiding the need to subpoena the device.

Onerous reporting processes can prevent officers from meeting their core mission — protecting and serving the community. Now, you can feel confident there's a purpose-built solution for your agency. Our records and evidence management solutions empower new levels of productivity for your officers, and everyone else, to ensure patrol time is maximized.

Source(s):

<sup>1</sup> Modern Community Policing with Video & Data Analytics. 2018 Motorola Solutions Law Enforcement Survey Report. Motorola Solutions. 2018.

To learn more about our end-to-end public safety software suite, visit: [www.motorolasolutions.com/software](http://www.motorolasolutions.com/software)



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