



Mobile & Portable Products Radio Repair Form

Attach form to radio and drop off or ship to your local ERS shop.

Evansville: 6629 Frito Lay Drive Evansville, IN 47715

Customer Information:

Ship To: Company Name: _____ Customer # _____
 Street Address: _____
 City: _____ State: _____ Zip: _____
 Contact Name: _____ Phone: _____ Email: _____

Bill To: Company Name: _____
 PO Box or Street Address: _____
 City: _____ State: _____ Zip: _____

Radio Unit Information:

Model# _____ Serial# _____ Mobile Portable

Accessories Included:

- | | | |
|---|---------------------------------------|-------------------------------------|
| <input type="checkbox"/> Battery Date Code _____ | <input type="checkbox"/> Headset | <input type="checkbox"/> Dust Cover |
| <input type="checkbox"/> Antenna | <input type="checkbox"/> Charger | <input type="checkbox"/> Clip |
| <input type="checkbox"/> Remote Mic Date Code _____ | <input type="checkbox"/> Power Supply | <input type="checkbox"/> Bracket |

Symptoms:

- | | | |
|--|---|---|
| <input type="checkbox"/> No/Low Power | <input type="checkbox"/> Dead | <input type="checkbox"/> Needs Reprogram |
| <input type="checkbox"/> No Receiving | <input type="checkbox"/> Intermittent | <input type="checkbox"/> Broken Clip |
| <input type="checkbox"/> No Transmit | <input type="checkbox"/> Constant Tone | <input type="checkbox"/> Check Operations |
| <input type="checkbox"/> No/Low Audio | <input type="checkbox"/> Damage | <input type="checkbox"/> PM Check |
| <input type="checkbox"/> Battery Problem | <input type="checkbox"/> Volume Control | |

Other, please describe problem: _____

Do you need an estimate before a repair is made? Yes No

Billing Information:

- Current ERS customer with established payment terms
 ERS Maintenance Contract Customer
 Not a current ERS customer, please bill my credit card:

American Express MasterCard Visa

Expiration Date _____

Authorized Signature _____

Print name as it appears on card _____

Return Method: UPS Ground Customer Pick-Up ERS Delivery

**Please note: A \$7.50 shipping & handling fee will apply to all returns via UPS.*

Date: _____

Name of ERS Personnel receiving unit: _____